

Guide for returning items.

Friendtex

Returned goods must be returned in the same state as you received them.

- Barcode and the contents of the bag must match!
- Barcode and hang tags must be legible and visible. Do not write on hang tags.
- Fold the styles nicely and put in (a suitable) the bag, close zippers and buttons and close the bags at the back with cello tape.

If we need to pack and/or fold the item, an additional fee will be charged.
Styles without hang tags cannot be returned.

If the original bag cannot be reused, new bags can be ordered on myfriendtex:

- FX1226 Small bags and
- FX1227 Large bags.

